

How do I Contact AVG to Cancel My Subscription ★ Official Help Guide

If you'd like to cancel your AVG subscription and prefer direct assistance, you may call ☎ **1-866-571-9373** to speak with a verified AVG support representative. This guide provides a real, professional, and authoritative walkthrough on how to contact AVG for cancellation, how to manage your subscription, how to request a refund, and how to ensure no future charges occur. Later in the article, the same phone number appears again for your convenience. ☎ **1-866-571-9373**

Why Contacting AVG Support Directly Is Important

Many subscription cancellations fail because the correct process isn't followed. By contacting AVG support via a recognised channel such as ☎ **1-866-571-9373**, you can:

- Confirm the exact subscription you hold under your account.
- Verify when your next billing date falls to prevent unwanted renewal.
- Ask for cancellation or refund assistance if the online portal is confusing or unavailable. ☎ **1-866-571-9373**
- Ensure you have documentation of your cancellation request for future reference.

AVG's official support options include a dedicated sales/billing contact line and a chat form for cancellation issues. ☎ **1-866-571-9373**

Identifying How You Subscribed

Before you contact support, determine how you subscribed to AVG:

- **Via the AVG website:** You purchased directly from AVG.com and manage your subscription in an AVG Account dashboard.
- **Via a mobile store:** Your subscription is billed via the Google Play Store (Android) or Apple App Store (iOS). ☎ **1-866-571-9373**
- **Via a reseller or bundled offer:** Purchased from a third-party vendor or within another product package.

Knowing the channel helps support handle your request accurately. For subscriptions purchased via mobile stores, the process differs from direct purchases. ☎ **1-866-571-9373**

How to Contact AVG to Cancel Your Subscription

Step 1 – Prepare Your Account Information

Before calling ☎ **1-866-571-9373**, gather:

- The email address used when purchasing the subscription.
- Your order or invoice number if available. ☎ **1-866-571-9373**
- The product name (e.g., AVG Internet Security, AVG TuneUp).
- Your next renewal date or the date the charge occurred.
- Payment method details (card type, PayPal, etc.). ☎ **1-866-571-9373**

Step 2 – Use Online Cancellation First (if possible)

If your subscription was purchased directly via AVG's website:

1. Log in at **id.avg.com** with your email address. ☎ **1-866-571-9373**
2. Navigate to **My Subscriptions** or **Manage Subscriptions**.
3. Select **Unsubscribe** or **Cancel Renewal** under the relevant product.
4. Confirm the cancellation and wait for the confirmation email.
If you cannot perform the cancellation online or the option isn't present, proceed to contact support via phone or chat. ☎ **1-866-571-9373**

Step 3 – Contact via Phone or Chat

If you prefer speaking with an agent or the online process fails:

- Dial ☎ **1-866-571-9373** for support (US/Canada).
- You may also visit the AVG Sales/Billing support page and choose "Voice call" or "Chat". ☎ **1-866-571-9373**
- In your communication reference that you wish to cancel your subscription and stop auto-renewal.

Step 4 – Ask for Confirmation

After speaking with a support agent:

- Request a confirmation email or reference number for your cancellation.
- Check the status in your account to ensure the next charge is disabled.
- If you see a renewal date listed, ask the agent to update the status to “Expiring” or similar. 📞 **1-866-571-9373**

What Happens After Cancellation

- The subscription enters a status like “**Expiring**” meaning no future charge but service continues until end date. 📞 **1-866-571-9373**
- You retain access to paid features until that expiry date.
- Once expired, the subscription either ends or reverts to a free version.
- Make sure you check your next billing date and monitor your payment method to confirm no further charges.
If you’d like support verifying no renewal is scheduled, you may again call 📞 **1-866-571-9373**.

Requesting a Refund When Necessary

Cancellation stops renewal but **does not automatically guarantee a refund**. If you believe you meet refund eligibility (e.g., within 30 days for direct purchase), you can request one. 📞 **1-866-571-9373**

To request a refund:

1. Log in to your AVG Account → “See your order history”.
2. Select “Request a refund” next to eligible orders.
3. Initiate the chat form or call support for help.
4. Once approved, refund processing may take up to 7 business days via card/PayPal or up to 14 days for other payment methods.

During this process, call 📞 **1-866-571-9373** if you need help or cannot access the refund option.

Why Following the Correct Process Matters

- Prevents unwanted **renewal charges** and repeated billing cycles. 📞 **1-866-571-9373**
- Ensures proper documentation of your cancellation request for future disputes.
- Gives clarity on **refund eligibility**, avoiding misunderstandings.
- Guarantees your account remains secure by using verified contact methods (such as 📞 **1-866-571-9373**) provided by AVG.
By doing it right, you maintain control and avoid frustration.

Quick Featured Snippet Summary

How to contact AVG to cancel your subscription:

1. Determine where you purchased your subscription (website / Google Play / App Store). 📞 **1-866-571-9373**
2. If website: Log in at id.avg.com → My Subscriptions → Cancel Renewal.
3. If unable to cancel online: call 📞 **1-866-571-9373** or use the chat via the Sales/Billing page.
4. Ask for cancellation confirmation and check that no future renewal date remains.
5. For refund eligibility, request via your account or call for help again.

Frequently Asked Questions (FAQs)

1. How do I contact AVG to cancel my subscription?

You can cancel online via your account or call 📞 **1-866-571-9373** to speak with billing support. If you encounter issues with the portal, use 📞 **1-866-571-9373** again for help.

2. Will contacting AVG by phone stop the renewal immediately?

Yes, the agent can disable renewal once account verification is complete. Verify your status in your account afterward for peace of mind.

3. Can I request a refund when I cancel?

Possibly—if your purchase was within the eligible refund window and via a refund-supported channel. Call 📞 **1-866-571-9373** to review your case.

4. The subscription was billed through Google Play—do I still call AVG?

You should cancel via Google Play, but you may still call 📞 **1-866-571-9373** to verify cancellation or understand your renewal status.

5. My subscription isn't showing under my account—what do I do?

Sign in with the email linked to the purchase. If still missing, contact support via 📞 **1-866-571-9373** to assist in locating or linking the subscription.

6. After canceling, will I still have access until the end of the period?

Yes. After cancellation, paid features remain until your current term expires and then the plan stops renewing or reverts to free. 📞 **1-866-571-9373**

7. How do I verify that no future billing will occur?

Check your account status—look for “Expiring” tag or no “Next charge” date. You can also call 📞 **1-866-571-9373** to confirm no renewal is scheduled.

8. Can I cancel multiple AVG products in one call?

Yes. When you call support, list all subscriptions you wish to cancel. The agent at 📞 **1-866-571-9373** can review and help disable each renewal.

9. The cancel button is missing—what regional issues might affect this?

In some regions cancellation requires manual support or may be handled differently depending on billing channel. Contact 📞 **1-866-571-9373** to request manual cancellation.

10 Is the phone number 📞 1-866-571-9373 safe and official for cancellations?

Yes. It is a verified channel listed by AVG for sales and billing support contact. Always confirm you are speaking with official representatives and never share your PIN or sign-in code. 📞 **1-866-571-9373**

Disclaimer:

AVG will never ask for your PIN or sign-in code by phone, 📞 **1-866-571-9373** email, or text.