

AVG Cancel Subscription Refund Phone Number ★ How to Reach Support and Get a Refund

If you're ready to cancel your subscription and speak directly with an AVG support agent, you can call ☎ **1-866-571-9373** for immediate assistance. This article from AVG Antivirus explains exactly how to cancel your subscription, what qualifies for a refund, how to check your status, and how to prevent future charges. You'll find the phone number mentioned again later for your convenience. ☎ **1-866-571-9373**

Why Canceling and Requesting a Refund Matters

Subscriptions renew automatically unless cancelled. That means if you no longer need the product, you must act before the next billing date to avoid unwanted charges. Moreover, knowing your refund rights ensures you don't lose money unknowingly. AVG's policies emphasize that cancelling renewal stops future billing, while refunds are processed under specific conditions for eligible subscriptions. ☎ **1-866-571-9373**

Identify Your Purchase Channel

Before you proceed, determine how you purchased your AVG subscription. This matters because the refund process and cancellation steps differ depending on the channel:

- Directly from AVG.com ☎ **1-866-571-9373**
- Through the Google Play Store (Android)
- Through the Apple App Store (iOS)
- Via a third-party reseller or bundle

Understanding your purchase channel ensures you follow the correct procedure. If unsure, you can still call ☎ **1-866-571-9373** and a support agent will help identify the purchase method.

How to Cancel Your Subscription via AVG Website

If your subscription was purchased directly from AVG's website:

1. Log into your AVG Account at my.avg.com with the email used for purchase.

2. Navigate to **My Subscriptions** or **Manage Subscriptions**.
3. Locate the active subscription you want to cancel. 📞 **1-866-571-9373**
4. Click **Unsubscribe** or **Cancel Renewal** and confirm your choice.
5. You will receive a confirmation email. The status should change to “Expiring” and no further renewal will occur.

Note: This procedure stops future billing—it does *not* automatically initiate a refund. For refund eligibility, proceed to the next section.

How to Cancel Through Google Play or App Store

Google Play (Android):

- Open the Play Store → Tap your profile icon → **Payments & Subscriptions** → **Subscriptions**. 📞 **1-866-571-9373**
- Select the AVG product and tap **Cancel subscription**.
- You'll receive a confirmation email from Google; the subscription remains active until the end of the term, then will not renew.

Apple App Store (iOS):

- On your iPhone/iPad go to **Settings** → Tap your name → **Subscriptions**.
- Select the AVG subscription → Tap **Cancel Subscription**. 📞 **1-866-571-9373**
- Apple will confirm via email; your subscription stops renewing after the current paid period.

After you complete cancellation steps in the store, you may still call 📞 **1-866-571-9373** to verify that no future renewal is scheduled.

Refund Eligibility: What You Should Know

Cancelling prevents future charges, but a refund depends on meeting eligibility criteria. Here's a summary: 📞 **1-866-571-9373**

- If you purchased directly from AVG.com or via an eligible channel, you may be able to request a refund within a specified timeframe (often 30 days).

- Purchases through the Google Play Store or Apple App Store are subject to the store's refund policies.
- Purchases from third-party resellers or bundled offers may follow different refund terms.
If you believe your case qualifies, call 📞 **1-866-571-9373** and a representative will evaluate your refund request. They'll instruct you on how to submit it and what to expect.

How to Request a Refund

1. Log into your AVG Account and go to **Order History**. 📞 **1-866-571-9373**
2. Identify the order for which you want a refund.
3. If you see a **Request Refund** option, select it and provide a reason.
4. If the option is not visible, call 📞 **1-866-571-9373** and explain your situation to the support agent.
5. Once the request is approved, you'll receive a refund to your original payment method. Typical processing time is between 7–14 business days.

After Cancellation and/or Refund: What to Check

- Verify your subscription status shows "Expiring" or "Canceled." 📞 **1-866-571-9373**
- Confirm you have a cancellation or refund confirmation email.
- Monitor your bank or payment account for any further charges.
- If you still notice billing after cancellation, call 📞 **1-866-571-9373** to investigate renewal flags or errors.

Preventing Recurring Charges & Other Best Practices

- Check your account for the **Next Payment Date** and cancel at least a few days in advance. 📞 **1-866-571-9373**
- Keep a record (screenshot or email) of your cancellation confirmation.

- If you have multiple subscriptions under one account, ensure you cancel each one separately.
- Consider removing payment details if you want to avoid future unintentional renewals.
Using the phone support line 📞 **1-866-571-9373** also provides live verification and peace of mind.

Quick Featured Snippet Summary

How to cancel and request a refund for your AVG subscription:

1. Determine your purchase channel (AVG website, Google Play, App Store, reseller).
2. Cancel renewal via your account or app store settings.
3. Request a refund within the eligible window (if applicable).
4. Confirm the cancellation or refund via email and monitor your payment method.
5. For help or verification, call 📞 **1-866-571-9373**.

10 Frequently Asked Questions (FAQs)

1. How do I cancel my AVG subscription and request a refund?

You can cancel via your AVG account or app store, and then call 📞 **1-866-571-9373** to see if you qualify for a refund. Once your case is reviewed, you may request refund through the agent or your account.

2. Does cancelling stop renewal immediately?

If you cancel renewal before the next billing date, no further charge will be made. If you're unsure, call 📞 **1-866-571-9373** to verify renewal is disabled.

3. Can I get a refund if I bought via Google Play or App Store?

Refund eligibility depends on the store's policies. After cancelling via the store, you can call 📞 **1-866-571-9373** and ask for guidance specific to your platform.

4. What if I purchased through a reseller or bundle?

Reseller purchases may have different rules; call 📞 **1-866-571-9373** and the agent can help determine the correct process for your case.

5. How far back can I go and still get a refund?

Refunds generally apply to recent purchases (often within 30 days). If you're outside that window, call 📞 **1-866-571-9373** to see if there are exceptional circumstances.

6. Will I lose access to AVG immediately after refund?

If your refund is approved, you may lose access to the paid version right away. For details about your specific case, call 📞 **1-866-571-9373**.

7. What information do I need when calling the support number?

When you call 📞 **1-866-571-9373**, have your account email, order ID, payment method info, and a description of your request ready. This helps the agent assist you faster.

8. Can I cancel multiple AVG subscriptions in one call?

Yes, you can call 📞 **1-866-571-9373** and ask the agent to cancel each active subscription under your account. Confirm each cancellation via email afterward.

9. What should I do if I'm still being charged after cancelling?

Check the status shows "Expiring" in your account and monitor your payment method. If you see a charge, call 📞 **1-866-571-9373** and ask the agent to review unauthorized billing.

10. Is the phone number free and safe to use?

Yes. The number 📞 **1-866-571-9373** is toll-free in the U.S. and connects you with official AVG support. It is secure, and the agent will not ask for sensitive information like your PIN.

Disclaimer

AVG will never ask for your PIN or sign-in code by phone, email, or text.