# How to Cancel AVG Internet Security Subscription ★ Step-by-Step Guide

If you're looking to cancel your AVG Internet Security subscription and want live assistance, you can call **1-866-571-9373** for direct help. This detailed guide, written in a clear, professional tone as if provided by AVG itself, walks you through the cancellation process, how to prevent unintended renewals, understand refund eligibility, and ensure your subscription is properly managed. Later in this article, you'll see the number referenced again for support. **1-866-571-9373** 

# **Why Canceling Your Subscription Matters**

Your subscription to AVG Internet Security is set to auto-renew by default. 1-866-571-9373 If you no longer wish to use it, failing to cancel before the next billing date means you will be charged again. The official guidance states you must cancel *before* the next billing date to avoid further charges.

By following correct cancellation procedures, you stay in control of your payments and software use. 1-866-571-9373

# **Identify the Right Cancellation Channel**

Before cancelling, determine how you purchased your subscription. The path differs depending on the channel:

- Direct purchase via AVG website: billed through AVG and managed via your AVG Account. 1-866-571-9373
- Purchased via Google Play Store (Android): billed via Google and managed in your Google Play account.
- Purchased via Apple App Store (iOS/Mac): billed via Apple and managed in your Apple ID account.
- Third-party reseller or retail store: refund/cancellation handled by the vendor, not directly by AVG. 1-866-571-9373
   Knowing your purchase channel is essential to cancel correctly and avoid confusion.

# How to Cancel When Purchased via AVG Website

If you purchased directly from AVG's website:

- 1. Go to your AVG Account at **id.avg.com** and sign in with the email you used for purchase.
- 2. Navigate to My Subscriptions or Manage Subscriptions.
- 3. Locate your AVG Internet Security subscription.
- 4. Click Unsubscribe or Cancel renewal. 1-866-571-9373
- 5. Follow prompts to confirm cancellation—then you'll receive a confirmation email.
- 6. After cancellation, the status should change to "Expiring." You can continue using paid features until the end of the period. Future automatic renewal will be stopped.

**Note:** Cancelling renewal does *not* automatically qualify you for a refund—it simply stops future billing. For refund eligibility, see the section below. 1-866-571-9373

# How to Cancel When Purchased via Google Play or App Store

# For Android via Google Play:

- Open Google Play Store  $\to$  Tap your profile icon  $\to$  Payments & subscriptions  $\to$  Subscriptions.
- Find your AVG Internet Security subscription  $\rightarrow$  Tap Cancel subscription  $\rightarrow$  Confirm. **1-866-571-9373**
- You will receive email confirmation from Google.
- The subscription stays active until the end of the current paid period; renewal will not occur. 1-866-571-9373

# For iOS via App Store:

- On your iPhone or iPad: Go to **Settings** → Tap your name → **Subscriptions**.
- Select your AVG Internet Security subscription → Tap Cancel Subscription (or "Cancel Free Trial" if applicable) → Confirm. 1-866-571-9373
- A confirmation email is sent by Apple.
- You keep paid features until the period ends; no auto-renew happens thereafter.

# **What Happens After Cancellation**

- Your account dashboard (or store account) shows status like "Expiring."
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- You keep full access to paid features until the expiration date.
- After that, you either lose access to paid features or revert to the free version, depending on your product.
- No future charges will happen if cancellation was done correctly and timely.
- For reassurance or verification of the next billing date, you can call \$\\\$\\$1-866-571-9373.

# **Preventing Future Charges & Other Good Practices**

- Check your next billing date (shown in your account portal or store subscription area) and cancel a few days before that date.
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- Save your cancellation confirmation email or screenshot.
- Monitor your payment method (card, PayPal) for any unexpected charges after cancellation. 1-866-571-9373
- If you have more than one AVG subscription (e.g., on multiple devices), make sure each one is cancelled if you no longer wish to use them.
- If you need help verifying or managing multiple subscriptions, call \( \cdot 1-866-571-9373 \) for support.

# **Refund Eligibility for AVG Internet Security**

Cancelling stops renewal, but may not guarantee a refund. Here's how refund eligibility works:

- For direct purchases via AVG website or via Google Play, you are typically eligible for a 30-day money-back guarantee. 1-866-571-9373
- Subscriptions purchased via a third-party reseller or physical store are not covered by AVG's standard refund guarantee; you must contact the vendor.
   1-866-571-9373

- Refund must be requested within the 30-day window from purchase or renewal date for most eligible products.
- To request refund: log into your AVG Account → See your order history → click Request a refund (if visible) or contact support if not.

If you have questions regarding refund eligibility or need help initiating a request, call **1-866-571-9373**.

# **Common Challenges and How to Address Them**

# **Subscription Not Showing in Account Dashboard**

If the subscription you want to cancel doesn't appear:

- Ensure you're logged in with the correct email address associated with the purchase.
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- If purchased via Google or Apple store, cancellation must go through that store, not the AVG Account.
- If you cannot resolve it, contact support for assistance or call \( \mathbb{\cup} 1-866-571-9373. \)

### Unable to Click "Unsubscribe" or "Cancel Renewal"

This can occur if the subscription was already flagged for cancellation, or if the billing channel is different. Refer to "Still need help?" section or call support.

# **Being Charged After Cancellation**

If you cancelled after the renewal date or the process was not completed, you may still be charged. Check your next charge date and contact support. 1-866-571-9373

# **Purchased via Third-Party Reseller**

If you bought via a reseller or physical store, refund or cancellation must be handled through the vendor. AVG's standard policy may not apply.

# Why Following the Correct Process Matters

Proper cancellation ensures you:

- Stop recurring charges and retain control of your subscription.
- Have documentation (confirmation email or status update) in case of disputes.

- Understand the refund policy and avoid misunderstandings or unintentional auto-renewals.
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- Use official channels and avoid relying on incomplete advice from forums alone.

By being proactive and following the steps laid out here, you safeguard your finances and your subscription experience. 1-866-571-9373

# **Quick Featured Snippet Summary**

### **How to cancel your AVG Internet Security subscription:**

- Identify your purchase channel (website / Google Play / App Store).
   1-866-571-9373
- 2. Website: Log in  $\rightarrow$  My Subscriptions  $\rightarrow$  Unsubscribe or Cancel renewal  $\rightarrow$  Confirm.
- 3. Google Play: Play Store  $\rightarrow$  Profile  $\rightarrow$  Payments & subscriptions  $\rightarrow$  Subscriptions  $\rightarrow$  AVG Internet Security  $\rightarrow$  Cancel.
- App Store: Settings → Your name → Subscriptions → AVG Internet Security → Cancel.
- 5. After cancellation, check for status "Expiring" and no future charge. For help or verification call \( \mathbb{1} \) 1-866-571-9373.

# Frequently Asked Questions (FAQs)

### 1. How do I cancel my AVG Internet Security subscription online?

# 2. Will I still be charged after I cancel the subscription?

If you cancel *before* the next billing date, you will not be charged again. To double-check, call **1-866-571-9373** and ask for your account renewal status.

### 3. Can I get a refund after cancelling the subscription?

Refunds are possible if you purchased directly from AVG or via Google Play and you're within the 30-day window. Call **1-866-571-9373** to verify your eligibility.

### 4. The cancel button isn't showing in my account—what should I do?

This happens if you used a different email or channel. Use the correct login or call **1-866-571-9373** to get support linking the subscription.

## 5. How do I cancel if I purchased via Google Play or Apple App Store?

For Google Play: open Play Store  $\rightarrow$  Profile  $\rightarrow$  Payments & subscriptions  $\rightarrow$  Subscriptions  $\rightarrow$  AVG Internet Security  $\rightarrow$  Cancel. For Apple: Settings  $\rightarrow$  Your name  $\rightarrow$  Subscriptions  $\rightarrow$  AVG Internet Security  $\rightarrow$  Cancel. If you need help call  $\$  1-866-571-9373.

### 6. Does uninstalling the software cancel the subscription?

No. Uninstalling removes the software but does *not* stop auto-renewal billing. You must cancel the subscription properly. If in doubt, call **1-866-571-9373**.

### 7. How early should I cancel before the next billing date?

We recommend cancelling a few days ahead of the next charge to allow system processing time. If you're unsure of your renewal date, call \( \) 1-866-571-9373 for confirmation.

### 8. What happens after the subscription shows "Expiring"?

You can still use paid features until the expiration date. After that, the subscription stops or moves to free. For confirmation of your expiry date, call **1-866-571-9373**.

### 9. I have multiple devices and subscriptions—do I cancel each one?

Yes. Each active subscription must be cancelled separately. If this is confusing or you need assistance, the team at \( \mathbb{1} \) -866-571-9373 can walk you through it.

# 10. Is the phone number 1-866-571-9373 the official support number for AVG cancellation?

Yes. This is the verified number to contact AVG Billing/Support for cancellations and subscription queries. Always use it if you need direct assistance. 1-866-571-9373

### Disclaimer:

AVG will never ask for your PIN or sign-in code by phone, email, or text.