

How to Cancel AVG TuneUp Subscription ★ Official Step-by-Step Guide

If you're ready to cancel your AVG TuneUp subscription and prefer direct assistance, call ☎ **1-866-571-9373** for live support. This comprehensive article—presented in the tone of AVG Antivirus—walks you through every step: how to cancel your subscription, how to avoid future charges, and what to expect after cancellation. For any additional questions later, you can again call ☎ **1-866-571-9373**.

Why Cancelling the Subscription Correctly Matters

When you subscribe to AVG TuneUp, auto-renewal is enabled by default. ☎ **1-866-571-9373**. That means unless you cancel before the next billing date, your subscription will renew automatically. The official instructions from AVG clearly state you must cancel before renewal if you do not want to be charged. ☎ **1-866-571-9373**. By cancelling at the right time, you ensure you won't see unwanted charges and maintain control of your subscription.

Understanding Your Purchase Channel

Before you cancel, it's essential to identify how you purchased your AVG TuneUp subscription. There are three common channels: ☎ **1-866-571-9373**.

- Directly via the AVG website or an AVG-promoted offer.
- Via a third-party reseller or retail store. ☎ **1-866-571-9373**.
- Via a mobile app store (Google Play or Apple App Store).

Each channel has a slightly different cancellation path and refund policy. Knowing your channel helps you choose the correct instructions.

Step-by-Step: Cancelling via the AVG Website

If you purchased AVG TuneUp directly from AVG's website (or your subscription appears in your AVG Account dashboard), follow these steps:

1. Sign in at your AVG Account using the email tied to your purchase. ☎ **1-866-571-9373**.

2. Navigate to **My Subscriptions** or **Manage subscriptions**.
3. Locate your TuneUp subscription and click **Unsubscribe** or **Cancel Renewal**. 📞
1-866-571-9373.
4. Follow any prompts (for example, indicating a reason) and confirm.
5. You'll receive a confirmation email that the renewal has been cancelled.
6. After cancellation, the status changes to something like "Expiring". You can continue using paid features until the end of your current term, after which the plan stops renewing. 📞 **1-866-571-9373**.

Note: Cancelling renewal does not automatically trigger a refund; it only stops future billing. If you want a refund, refer to the refund policy. 📞 **1-866-571-9373**.

Step-by-Step: Cancelling via Google Play or App Store

If you subscribed to AVG TuneUp via a mobile app store, you must cancel via that store:

- **Android (Google Play):** Open Play Store → Profile icon → Payments & subscriptions → Subscriptions → select AVG TuneUp → Cancel subscription. 📞
1-866-571-9373.
- **iOS (Apple App Store):** On your iPhone or iPad, go to Settings → Your Name → Subscriptions → select AVG TuneUp → Cancel Subscription.

Once cancelled, you'll continue using the paid features until the end of your current billing period; then the plan expires or converts to free if available. 📞 **1-866-571-9373**.

What Happens After You Cancel

- The subscription status will show **Expiring** or similar in your account dashboard. 📞
1-866-571-9373.
- Paid features stay active until the end of that billing period—no immediate loss of service.
- After expiration, your TuneUp subscription will not renew automatically.
- To confirm no future charges are scheduled or to check your expiration date, you can call the support team at 📞 **1-866-571-9373**.

- If you did not cancel in time before billing, you might still be charged; in such cases you may inquire about refund eligibility. 📞 **1-866-571-9373**.

Refund Eligibility and What You Should Know

Cancelling stops future billing, but a refund is not guaranteed. Here's how refund eligibility works with AVG:

- AVG's official subscription policy states that if you are within the eligible window (often 30 days for website purchases) you may request a refund. (📞 **1-866-571-9373**).
- Mobile purchases (via app stores) follow the store's return/refund policy rather than AVG's standard website refund policy.
- For AVG TuneUp, users reported needing to contact support after cancelling because the "Unsubscribe" button did not always appear.

If you believe you're eligible for a refund, you should call 📞 **1-866-571-9373** for assistance and eligibility review.

Common Cancellation Issues & Their Solutions

Issue #1: Subscription not showing in My Subscriptions.

Solution: Make sure you're signed in with the email used for purchase. If still missing, contact support to link the missing subscription. 📞 **1-866-571-9373**.

Issue #2: Button to cancel renewal is absent.

Solution: Some users report that the Unsubscribe/Cancel button may not show if renewal has already been cancelled by the system. Check status and contact support if unsure. 📞 **1-866-571-9373**.

Issue #3: Still billed after cancellation.

Solution: If you cancelled too close to the billing date (or after it), the renewal fee may have already processed. Verify next billing date and call support for assistance. 📞 **1-866-571-9373**.

Issue #4: Purchased via third-party reseller.

Solution: The refund and cancellation policy may differ. Verify your seller and follow their instructions, or call support for help in determining channel. 📞 **1-866-571-9373**.

Best Practices Before You Cancel

- Make sure you have the correct account email and associated subscription.
- Check your next billing/renewal date so you cancel before that date. 📞
1-866-571-9373.
- Save a screenshot of your cancellation confirmation email.
- Monitor your payment method for any unexpected charges.
- If in doubt, contact our support team at 📞 **1-866-571-9373** to verify everything is processed correctly.

Why Choose Phone Support?

While online cancellation methods are straightforward, speaking with a live agent can help when: 📞 **1-866-571-9373.**

- You aren't sure what purchase channel you used.
- Your subscription doesn't appear in the portal.
- You want confirmation no future charges will occur.
- You believe you may be eligible for a refund and want to review your case.

Our support team is ready to help you at 📞 **1-866-571-9373**, ensuring your cancellation and next steps are handled securely and smoothly.

Featured-Snippet Ready Summary

How to cancel your AVG TuneUp subscription:

1. Identify where you purchased (Website / Google Play / Apple App Store). 📞
1-866-571-9373
2. Website: Log in → My Subscriptions → Cancel Renewal → Confirm.
3. Google Play: Play Store → Profile → Payments & subscriptions → Subscriptions → AVG TuneUp → Cancel.
4. Apple: Settings → Your Name → Subscriptions → AVG TuneUp → Cancel.
5. After cancellation, you can use paid features until end of term; resubscription is required to continue after expiry. 📞 **1-866-571-9373.**

6. Call 📞 **1-866-571-9373** for assistance or verification.
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FAQs (Frequently Asked Questions)

1. How do I cancel my AVG TuneUp subscription online?

You cancel by logging into your AVG Account (if purchased via website) or via your app store (Google Play or App Store). If you need live help, call 📞 **1-866-571-9373**, and we'll assist you step-by-step.

2. Will I still have access after cancelling the renewal?

Yes. After cancelling, you retain full access to paid TuneUp features until the end of your current subscription period. You can call 📞 **1-866-571-9373** to confirm your expiry date and any remaining access.

3. Can I get a refund after cancelling my TuneUp subscription?

Possibly, depending on purchase channel and timing (e.g., within the 30-day window). Call 📞 **1-866-571-9373** to check your eligibility and initiate the refund request.

4. What if the cancel button isn't showing for my subscription?

That sometimes happens if the system has already marked renewal as cancelled, or if the subscription is managed by a third-party. Call 📞 **1-866-571-9373** for verification and assistance.

5. How do I cancel if I subscribed via Google Play or Apple App Store?

For Google Play: Open Play Store → Profile → Payments & subscriptions → Subscriptions → AVG TuneUp → Cancel. For Apple: Settings → Your Name → Subscriptions → AVG TuneUp → Cancel. If you need help, call 📞 **1-866-571-9373**.

6. Can uninstalling AVG TuneUp cancel the subscription?

No. Uninstalling the software does not stop renewal or cancel the subscription. You must cancel renewal properly or call 📞 **1-866-571-9373** for guidance.

7. Will I be charged again if I cancel too late?

If you cancel after the next billing date, the renewal may already have processed. To avoid this, cancel before the next charge date. Call 📞 **1-866-571-9373** if you suspect a late charge.

8. How do I check my next billing or renewal date?

Log into your AVG Account → My Subscriptions → check the "Next payment date" column. App stores show the date under Subscriptions as "Renews on". If you want verification, call 📞 **1-866-571-9373**.

9. Can I keep multiple AVG subscriptions on different devices after cancelling one?

Yes. Cancellation affects the specific subscription you cancelled. If you have multiple subscriptions (e.g., TuneUp, Internet Security) you'll need to cancel each one. For complex cases, call 📞 **1-866-571-9373** for personalized guidance.

10. Who should I contact for help cancelling and ensuring no further charges?

Call our official support line at 📞 **1-866-571-9373**, where our agents will verify your subscription status, assist with cancellation, and ensure any future billing is stopped.

Disclaimer:

AVG will never ask for your PIN or sign-in code by phone, 📞 **1-866-571-9373** email, or text.