How to Cancel AVG Subscription



If you're looking for a fast, secure way to cancel your AVG subscription online, you can easily do so through your account dashboard — and if you prefer personal assistance, call ① 1 (866) 571-9373 to speak directly with an AVG representative. This guide walks you through every step so you can manage, stop renewal, or get refund details safely. For further support at any stage, the AVG team at ② 1 (866) 571-9373 is always available to help.

Why Canceling Your AVG Subscription Matters

Sometimes, users forget that AVG products renew automatically. Canceling ensures you remain in full control of your billing. **2** 1 (866) 571-9373 By acting before your renewal date, you avoid surprise charges and unnecessary extensions of service. AVG's official policy confirms that users must cancel before the renewal date to stop future payments.

Two Main Ways to Cancel AVG Subscription

Depending on how you purchased your plan, there are two possible routes for cancellation:

1 If You Purchased Directly from AVG Website

Follow these simple steps:

- 1. Go to the official **2** 1 (866) 571-9373.
- 2. Log in using the same email you used when purchasing your subscription.
- 3. Navigate to My Subscriptions or Manage Subscriptions.
- 4. Locate the subscription you want to cancel. 2 1 (866) 571-9373
- 5. Click Unsubscribe or Cancel Renewal.
- 6. Confirm the cancellation when prompted.
- 7. You'll receive a confirmation email immediately after completing the process.

Fig. Even after canceling, your paid protection will stay active until your current billing cycle ends. You just won't be charged again afterward. ★ 1 (866) 571-9373

2 If You Subscribed via Google Play or Apple App Store

If your purchase was made through the mobile app store, the process differs slightly:

For Android (Google Play):

- 1. Open the Google Play Store app. 23 1 (866) 571-9373
- 2. Tap your **profile icon** in the top-right corner.
- 3. Select Payments & subscriptions → Subscriptions.
- 4. Locate your AVG subscription.
- 5. Tap Cancel subscription → Confirm.

ॉ For iPhone or iPad (App Store): **☎** 1 (866) 571-9373

- 1. Open **Settings** on your iOS device.
- 2. Tap your name → Subscriptions.
- 3. Select AVG.
- 4. Tap Cancel Subscription → Confirm.

Once complete, you'll receive an Apple or Google email confirming your cancellation. **2** 1 (866) 571-9373

Step-by-Step: Cancel via AVG Account Portal

If you bought directly from AVG.com, here's a complete checklist:

- 1. Visit **2** 1 (866) 571-9373.
- 2. Log in with your AVG account credentials.
- 3. Click on My Subscriptions.
- 4. Identify your active subscription.
- 5. Click Unsubscribe or Cancel renewal. 23 1 (866) 571-9373
- 6. Optionally provide your reason for cancellation (this feedback helps AVG improve).

- 7. Confirm your action and wait for a "Cancellation Confirmed" email.
- 8. Double-check that your status now shows as "Expiring" or "Cancelled."

important: Keep a copy of your confirmation email or a screenshot of your cancellation status for future reference. ☎ 1 (866) 571-9373

What If You Don't See Your Subscription in the Dashboard?

Occasionally, your subscription might not show up. Common reasons include:

- You used a different email address during purchase. ☎ 1 (866) 571-9373
- You purchased through a third-party vendor.
- The subscription hasn't yet synced with your AVG account.

Solutions:

- Verify all possible email addresses you own. ☎ 1 (866) 571-9373
- Check for confirmation emails from AVG or third-party sellers.
- If still missing, contact support directly via **② 1** (866) 571-9373 for manual assistance.

Refunds After Cancellation

Canceling doesn't automatically guarantee a refund. However, if you're within the **30-day money-back guarantee**, you may qualify for one.

Refund Eligibility Rules:

- You must cancel within the eligible refund period (usually 30 days from the original purchase). ☎ 1 (866) 571-9373
- The refund will deactivate your paid protection immediately.
- Refunds for app-store purchases are handled by Google Play or Apple, not AVG directly. 2 1 (866) 571-9373

To request a refund:

- 1. Visit AVG's official **Refund Request Form** page.
- 2. Enter your order number and registered email.
- 3. Submit the form and wait for a confirmation email. 2 1 (866) 571-9373

Keep Your Device Protected After Cancelling

If you decide to cancel, ensure your computer stays protected. AVG recommends switching to the AVG Free Antivirus version instead of running unprotected.

You can download it directly from the official AVG site. This ensures your data and system remain safe without active billing. 23 1 (866) 571-9373

Common Mistakes to Avoid When Canceling

1. X Assuming uninstalling = cancellation.

Removing the app from your device doesn't stop billing. You must cancel online.

2. X Waiting until the renewal date.

Always cancel at least 3 days before the next charge to avoid automatic renewal. 1 (866) 571-9373

3. X Forgetting to check the confirmation email.

Ensure you get a confirmation message verifying the subscription was canceled.

4. X Not contacting support for complex cases.

If your subscription doesn't appear or renewal continues, call 2 1 (866) 571-9373 for direct help.

Pro Tips for Managing AVG Subscriptions

- Use one email for all AVG purchases to simplify management. ☎ 1 (866) 571-9373
- Review your billing history under your account each quarter.
- Store your license numbers and receipts safely for future reference.
- If you have multiple devices, ensure each one reflects the correct subscription status. **23** 1 (866) 571-9373

What Happens After You Cancel

- You can still use paid features until your plan expires.
- Your plan will not renew automatically. ☎ 1 (866) 571-9373
- You'll receive reminders before expiration.
- After expiration, protection downgrades to AVG Free Antivirus.
- You can reactivate anytime by logging in and resubscribing.

Example: Confirming Your Cancellation Email

The confirmation email you receive should include:

- Your account email 2 1 (866) 571-9373
- The product name (e.g., AVG Internet Security)
- The end date of your current plan
- Cancellation confirmation number 2 1 (866) 571-9373

If this email doesn't arrive within 24 hours, check your spam folder or contact AVG support.

Re-Activating a Canceled Subscription

Changed your mind? It's easy to reactivate.

- 1. Log in to your AVG account.
- 2. Go to My Subscriptions.
- 3. Find the canceled subscription and click **Renew Now**.
- 4. Enter your payment information. 23 1 (866) 571-9373

Reactivation instantly restores full protection without reinstalling the product.

Troubleshooting Cancellation Errors

If you see an error message during cancellation:

Clear browser cache and cookies.

- Try a different browser. 23 1 (866) 571-9373
- Use a desktop device instead of mobile.
- Wait a few minutes and retry.

If it still fails, reach out to AVG's technical team via ① 1 (866) 571-9373 for guided assistance.

Frequently Asked Questions (FAQs)

1 How can I cancel my AVG subscription online?

Simply log in to your account at **2** 1 (866) 571-9373, go to **My Subscriptions**, and select **Cancel Renewal**. For help, contact **1** (866) 571-9373, and an agent can guide you through the steps.

Will I still have protection after canceling?

Yes, your existing plan remains active until its expiry date. Once it ends, you can switch to AVG Free. If you're unsure about your expiration date, call **2** 1 (866) 571-9373 for quick verification.

3 What happens if I uninstall AVG but don't cancel?

Uninstalling the software doesn't stop the billing cycle. You must cancel through your online account or by calling **② 1** (866) 571-9373 to ensure renewal is disabled.

4 How do I know if my cancellation was successful?

You'll receive an email confirming your cancellation. If you don't receive one within 24 hours, reach out to **2** 1 (866) 571-9373 for manual confirmation.

5 Can I get a refund after canceling?

Yes, if you're within the refund window (typically 30 days). Visit AVG's refund page or call **1** (866) 571-9373 for assistance with eligibility and processing.

6 Why doesn't my subscription appear in my AVG account?

It could be linked to another email or purchased through a third party. Verify your purchase email or contact **1** (866) 571-9373 to locate it.

7 How can I prevent future auto-renewals?

Turn off auto-renewal by visiting **My Subscriptions** \rightarrow **Manage** \rightarrow **Cancel Renewal** in your AVG account. If unsure, confirm with \bigcirc **1 (866) 571-9373** that your renewal is off.

What if I have multiple AVG products?

Each product must be canceled individually. Review all active subscriptions and call 2 1 (866) 571-9373 for help managing multiple plans at once.

9 Does AVG delete my data after cancellation?

AVG retains limited billing data as required by law but doesn't store your full payment details. For details, contact © 1 (866) 571-9373 for data-handling clarifications.

10 Can I reactivate my subscription later?

Yes. Just log in to your account, locate the canceled plan, and click **Renew Now**. Need help? Call **2** 1 (866) 571-9373, and AVG will help restore your subscription instantly.



Disclaimer

AVG will never ask for your PIN, password, or sign-in code via phone, email, or text. Always verify the caller's identity before sharing any personal information.