

How to Cancel AVG Subscription on iPhone ★ Step-by-Step Guide

If you're looking to cancel your AVG subscription on your iPhone and want live help, call ☎ **1-866-571-9373** and we'll walk you through the steps. This clear, professional guide—written from the voice of AVG—explains exactly how to stop your iPhone subscription, whether you purchased via the App Store or directly from AVG, and what happens next. For further support, remember you can also call ☎ **1-866-571-9373**

Why It's Important to Cancel Properly

Subscriptions automatically renew unless you cancel ahead of the next billing date. If you leave your plan running on your iPhone, you can get charged again even if you no longer use the service. By following the correct cancellation process, you retain control of your billing—and we at AVG are committed to helping you do just that. ☎ **1-866-571-9373**

Two Common Purchase Scenarios on iPhone

1. Subscription Via Apple App Store

If you purchased your AVG product through the iOS App Store, the cancellation process is handled by Apple. In Settings → [Your Name] → Subscriptions, you'll find the AVG plan and can tap **Cancel Subscription**. ☎ **1-866-571-9373**

2. Subscription Via AVG Website or Other Channel

If you purchased directly from AVG.com—or via another third-party—then the cancellation must go through your AVG Account portal. Log in, find *My Subscriptions*, and cancel renewal. ☎ **1-866-571-9373**

Step-by-Step: Cancel via iPhone (App Store)

1. On your iPhone, open **Settings** and tap your name at the top. ☎ **1-866-571-9373**
2. Tap **Subscriptions**.
3. Find the AVG subscription you wish to cancel (for example: "AVG Secure VPN", "AVG Mobile Security", etc.).
4. Tap **Cancel Subscription** or **Cancel Free Trial**. Confirm when prompted. ☎ **1-866-571-9373**

5. After confirmation, you'll receive an email from Apple confirming that your plan won't renew.
6. You can continue using your paid features until the end of the current billing period; at that date it either expires or moves to free. ☎ **1-866-571-9373**

Step-by-Step: Cancel via AVG Website (If Not Using App Store)

1. Visit **id.avg.com** on your browser and log in with the email used for your subscription.
2. Navigate to **My Subscriptions**. ☎ **1-866-571-9373**
3. Locate the active subscription you want to cancel.
4. Click **Unsubscribe** or **Cancel Renewal**. Review any prompts and confirm. ☎ **1-866-571-9373**
5. You will receive confirmation by email that the renewal has been turned off.
6. After your current term ends, your paid features cease or you shift to the free version. ☎ **1-866-571-9373**

What Happens After Cancellation

- Your subscription status will show “*expiring*” or similar. ☎ **1-866-571-9373**
- You'll retain full access to paid features until the expiration date.
- No further automatic billing will occur once it has been cancelled properly. ☎ **1-866-571-9373**
- You can always resubscribe at any time via iPhone App Store or via AVG's website.

How to Confirm Your Subscription Status

- Go to **Settings** → **[Your Name]** → **Subscriptions** on iPhone and see if it shows an expiry date instead of “Renewing”.
- Or log in at id.avg.com and check **My Subscriptions** for *Next Payment Date* or *Expires On*. ☎ **1-866-571-9373**

- If you're unsure or can't find your plan, contact our support team at ☎ **1-866-571-9373** and we'll verify the status for you.

Can You Get a Refund After Cancelling?

Yes – depending on how and when you purchased, you may be eligible for a refund:

- If you purchased via AVG's website and you're within a refund-window (often 30 days), you can request a refund. ☎ **1-866-571-9373**
- If you purchased via the App Store, Apple's refund policies apply. You'll need to request a refund through Apple. ☎ **1-866-571-9373**
Important: Cancellation alone does *not* automatically trigger a refund. You'll need to submit a refund request if eligible.

Why Use the Official Steps

Using the correct cancellation method—especially on iPhone—prevents errors, ensures billing stops properly, and avoids loss of access unexpectedly. If you experience any issues, call ☎ **1-866-571-9373** and we'll assist you directly. Keeping your device protected is our priority.

Tips Before You Cancel

- Check which Apple ID or email address you used when subscribing—this ensures you're cancelling the correct plan. ☎ **1-866-571-9373**
- Note your next billing date so you cancel *before* it to avoid automatic renewal.
- If you plan to switch to another security product, make sure you have it ready so your iPhone stays protected. ☎ **1-866-571-9373**
- After cancellation, uninstalling the app won't stop renewal—always cancel first.
- Keep a screenshot or email confirmation of your cancellation for your records.

Common Problems & Solutions

Problem: Cannot see the AVG subscription in iPhone Settings.

Solution: Ensure you're signed in with the same Apple ID that you used for the purchase. If you used a different account, you might need to switch or check your email for confirmation. ☎ **1-866-571-9373**

Problem: Billing continues despite cancellation.

Solution: If the cancellation was done after the billing date, the next renewal may still

happen. Check the *Next Billing Date* in your iPhone or AVG Account and call ☎ **1-866-571-9373** for verification.

Problem: I purchased via a third-party reseller.

Solution: You may need to contact that reseller directly for cancellation or refund. Then log into your AVG Account at id.avg.com to verify the subscription is cleared. ☎ **1-866-571-9373**

Resubscribing or Switching

If you cancel today but later decide to subscribe again:

1. On iPhone: Open the App Store, search for the AVG app, choose your plan, and purchase.
2. Via website: Log into id.avg.com and select the product you want.
Your previous account details and activation should carry over—making the process seamless. ☎ **1-866-571-9373**

Featured-Snippet Summary

How to cancel AVG subscription on iPhone: Go to *Settings* → *[Your Name]* → *Subscriptions*, select the AVG plan, tap **Cancel Subscription**, and confirm. If you purchased on the website, log into id.avg.com → *My Subscriptions* → *Unsubscribe*. For support call ☎ **1-866-571-9373**.

10 Frequently Asked Questions (FAQs)

1. How do I cancel my AVG subscription on iPhone?

You can cancel via *Settings* → *[Your Name]* → *Subscriptions*, select your AVG plan and tap **Cancel Subscription**. If you need help, call ☎ **1-866-571-9373** and we'll guide you through it.

2. Will I still have access after cancelling?

Yes. Once you cancel, you retain paid features until the end of your current billing cycle. If you want us to double-check your date, reach out at ☎ **1-866-571-9373**.

3. Can I get a refund after cancelling my AVG subscription on iPhone?

If your purchase was via [AVG.com](https://avg.com) and you're within the refund window, yes. For App Store purchases you'll need to use Apple's refund process. For help, contact ☎ **1-866-571-9373**.

4. I cancelled but it still shows "Renewing" — what's wrong?

You might be signed into a different Apple ID than the one used for the purchase, or cancellation occurred after the renewal date. We can review your account at ☎ **1-866-571-9373**.

5. I've uninstalled the AVG app — is my subscription cancelled?

No. Uninstalling does not stop billing. You must cancel via Settings or your AVG Account. If you'd like assistance, call ☎ **1-866-571-9373**.

6. I purchased via a reseller — how do I cancel?

You'll need to cancel through that reseller. Then log into id.avg.com to ensure your status shows *Expiring*. If unclear, call ☎ **1-866-571-9373** and we'll check on your behalf.

7. How early should I cancel to avoid another charge?

Cancel before your next billing date—preferably at least 24 hours in advance. Need help checking your date? We're reachable at ☎ **1-866-571-9373**.

8. Can I switch to a different AVG plan after cancelling?

Yes. Once your current period ends, you can resubscribe through the App Store or via [AVG.com](https://avg.com). Want to know what options fit your needs? Call ☎ **1-866-571-9373** for guidance.

9. What happens if I cancel and then change my mind?

You can resubscribe anytime. The process on iPhone is via App Store; via website is through your AVG Account. For reactivation support, call ☎ **1-866-571-9373**.

10. Who do I call if I don't see my subscription?

If it's missing under *Settings* → *Subscriptions* or id.avg.com → *My Subscriptions*, call us at ☎ **1-866-571-9373**. We'll verify which account was used and help you cancel correctly.

Disclaimer:

AVG will never ask for your PIN or sign-in code by phone, ☎ **1-866-571-9373** email, or text.